Subscription Guidelines

Subscription records contain information about subscription products on opportunities or orders that you’ve contracted.

When you contract an opportunity or order, your subscriptions inherit the following field values from their subscription product quote lines or order products.

* List Price
* Net Price
* Customer Price
* Quantity
* Account

Let’s look at some standard subscription fields. Later, we’ll review subscription fields that affect your renewal process.

**Start Date**

The first date this subscription is in effect. Your subscription inherits this value from the start date of its parent contract.

**End Date**

The last date this subscription is in effect. Your subscription inherits this value from the end date of its parent contract.

**Subscription Start Date**

To override the Start Date field with a date of your choosing, enter a value for this field.

**Subscription End Date**

To override the End Date field with a date of your choosing, enter a value for this field.

* [**Subscription Prorate Precision**](https://help.salesforce.com/articleView?id=cpq_subscriptions_prorate_precision_1.htm&type=5)  
  A quote line’s Prorate Multiplier tells us how many pricing periods are in the quote line’s term. The prorate multiplier is a decimal field calculated using the CPQ package setting subscription prorate precision. This setting has several options for controlling how granularly CPQ evaluates dates when calculating the quote line’s prorate multiplier.
* [**Root ID Field on Subscriptions**](https://help.salesforce.com/articleView?id=cpq_root_id.htm&type=5)  
  Salesforce CPQ uses the Root ID field to identify related subscription products in a bundle when you renew or amend subscriptions across multiple contracts.